

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. 10/826,160
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Confirmation No. 8619
First Named Inventor Hua-Jun Zeng
Assignee Microsoft Corporation
Group Art Unit 2168
Examiner Aaron J. Sanders
Attorney's Docket No. MS1-1892US
Title: Processing Service Requests for Product Support with Indexed and Clustered
Answer Objects

To: Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

From: Benjamin A. Keim (Tel. 509-324-9256; Fax 509-323-8979)
Customer Number: 22801
Lee & Hayes, PLLC
421 W. Riverside Avenue, Suite 500
Spokane, WA 99201

Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: October 27, 2008

By: /Benjamin Keim/
Benjamin A. Keim
Reg. No. 59,217
(509) 324-9256